

Technical information for the Williams-Sonoma Guide to Good Cooking™ version 1.0 for the Macintosh PowerPC. July 25, 1996

Welcome to the Williams-Sonoma Guide to Good Cooking, the ultimate culinary resource. This file contains supplemental information to the Williams-Sonoma Guide to Good Cooking manual, installation card, online help, and Troubleshooting Guide included in the box. To print this document, select Print from the File Menu.

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KNOWN PROBLEMS YOU MIGHT ENCOUNTER

Before launching Williams-Sonoma Guide to Good Cooking, we recommend that you check to make sure that your monitor is set to a resolution of 640 x 480. If your system is below 7.5.2, check your resolution by going to Control Panels under the Apple Menu. Select Monitors and click on Options; now set the resolution to 640 x 480, 67Hz. If you are running System 7.5.2, check your resolution by going to Control Panels under the Apple Menu. Select Sound & Displays, and double-click on Multiple Scan Display; now set the resolution to 640 x 480, 67Hz. If you are running System 7.5.3, check your resolution by going to the Control Panels under the Apple Menu. Select Monitors and Displays and set the resolution to 640 X 480, 67Hz.

If you're running System 7.5.2 or System 7.5.3, please set your Sound Out to a rate of 22.050 kHz to ensure the best quality program sounds. (System 7.5.2 automatically

defaults to a Sound Out rate of 44kHz which must be changed to 22.050kHz.) System 7.5.2 users only take these steps: From the Apple Menu, go to Control Panels, next double-click on the Sound & Displays folder. Click once on the System Sound button on the lower left, and set the sample rate to 22.050kHz. System 7.5.3 users only take these steps: From the Apple Menu, go to Control Panels, double-click on Monitors & Sound, double-click on the Sound button. Set the Sound Output Quality rate to 22.050kHz.

For optimal performance of the Williams-Sonoma Guide to Good Cooking, please make sure that Virtual Memory is turned off. From the Apple Menu, go to Control Panels, double-click on Memory, and select the Virtual Memory off radio button. Restart your system for the setting to take effect.

If you're running System 7.5.2 or 7.5.3 with 12 MB RAM only, you may need to reduce your system memory requirements to ensure optimal performance of Williams-Sonoma Guide to Good Cooking. (In addition to 6.5MB RAM required for the Williams-Sonoma Guide to Good Cooking program, QuickTime and SoundManager require that 600K RAM be available from the system heap.) To reduce your system memory requirements, we suggest you take the following steps:

- 1.) Set the Disk Cache Size to 32K. Go to the Apple Menu, double-click on Control Panels, double-click on Memory, and set the Disk Cache Size to 32K. Restart your machine for the setting to take effect.
- 2.) Disable Open Transport and AppleScript extensions. (NOTE: These steps can be used to disable any extension.) Go to the System folder, create a new folder (from the File Menu, select New Folder) in your System folder, label the new folder "Extensions Disabled". Next, go to Extensions Folder (in the System folder), holding down the shift key select all files beginning with either "Open Tpt" or "Open Transport", as well as select the AppleScriptLib and AppleScript files. (There may be as many as six to eight Open Tpt and Open Transport files combined.) Letting go of the shift key, click once on the selected files and hold down on the mouse dragging your selected files from the Extensions folder to the Extensions Disabled folder; release the mouse over the Extensions Disabled folder. To verify that the files have been moved out of the Extensions folder and into the Extensions Disabled folder, double-click on the Extensions Disabled folder to see the files. Restart your machine for the new settings to take effect.

Important note for users running System 7.5 on a PowerComputing PowerPC 601/120 Macintosh. **DO NOT RUN SOUND MANAGER 3.1 ON YOUR SYSTEM** as it may corrupt your system. (Please note: This problem is particular to PowerComputing PowerPC's and not due to the Williams-Sonoma Guide to Good Cooking.) During

installation of Williams-Sonoma Guide to Good Cooking, Sound Manager will be installed to your System folder. After installing the Williams-Sonoma Guide to Good Cooking, hold down the shift key as you restart the machine. (Holding down the shift key will turn off all extensions, including Sound Manager 3.1) Go to the System folder, double-click on the Extensions folder, click once and hold on Sound Manager and drag it to the Trash. It is now safe to launch the program.

Williams-Sonoma Guide to Good Cooking prints only to color and grayscale printers. If you own any of the following black and white only printers, you will not be able to print from Williams-Sonoma Guide to Good Cooking: ImageWriter, ImageWriter II, ImageWriterLQ, Personal LaserWriter LS, Personal LaserWriter SC II.

If you are using an extension manager, such as NOW Utilities, please be sure that enabling new extensions is set as a preference. This setting is required so that the Williams Sonoma Guide to Good Cooking installation can install the necessary new extensions (QuickTime, Sound Manager, Threadslib) and/or update existing extensions in order for the program to run.

If you experience problems launching the program, please check to make sure that the WS Guide application program is in the WS Guide to Good Cooking folder. If the WS Guide application program has been moved out of the original install folder to either the desktop or another folder, the program will not launch and you will get an error message telling you to re-install the program because the wskl.cfg file cannot be found. You do not need to re-install, all you need to do is move the WS Guide application program back into the WS Guide to Good Cooking folder. Note, however, that you can make an alias of the WS Guide program and move it to any location, such as the desktop or another folder, by taking these steps: Select the WS Guide program by clicking once on it to highlight it, then choose Make Alias from the File Menu. Double-clicking on the alias (placed in any location) will launch the program. If you continue to experience problems launching the program, please refer to the Troubleshooting section further down in this ReadMe file.

TROUBLESHOOTING

If you experience problems not listed above, we suggest you try the following troubleshooting tactics before you call Technical Support.

Stop or disable any background programs or screen savers that might be running. Williams-Sonoma Guide to Good Cooking works best when it is the only program running on your computer. If a background program or screen saver takes control while Williams-Sonoma Guide to Good Cooking is running, it may interfere with the playback of sounds or animations.

Run the installation program again, as sometimes a file is damaged during installation or use. Please note that when re-installing, any previous saved files, such as saved recipe menus, will be lost. (Menus are saved in the wsklrw.neo file which resides in the Data folder.)

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